Quality of Life

Mission: To improve the neighborhood experience for residents and visitors by addressing quality of life issues such as crime and safety, trash and litter, parties and alcohol use, and noise.

[introductory paragraph.]

Crime and Safety

[introductory paragraph.]

Our goal:

- Collaborate between the neighborhoods and the public safety departments of both the University of Cincinnati and the City of Cincinnati to enforce laws and provide education.
 - A. Continue work to approve the memorandum of understanding between the University of Cincinnati Police Department and the City of Cincinnati Police Department.
 - i. UC Police should continue to patrol the neighborhoods immediately surrounding the University of Cincinnati, especially in areas where students live. This allows an extra level of security and faster response times.
 - B. Continue to educate the neighborhoods with accurate crime statistics.
 - i. Both the Cincinnati Police Department and UC Police should continue to attend all community council meetings.
 - ii. Crime statistics and prevention tips should continue to be available on the web.
 - C. Enforce the law consistently and fairly in all neighborhoods.
 - i. Enforce all crime and disruption, including noise, parking, litter, and other quality of life offenses.
 - ii. Ensure that students are cited in most effective manner for illegal behavior, either by Cincinnati Police or UC Judicial Affairs.
 - iii. Continue to work with and expand Citizens on Patrol to provide both Cincinnati and UC Police with on-the-ground assistance.

Trash and Litter

[introductory paragraph.]

Our goal:

- 2. Decrease the amounts of trash and litter in the neighborhoods.
 - A. Improve understanding and compliance by both students and residents in the neighborhoods about City policies and good-neighbor expectations.
 - i. Develop marketing/educational materials such as flyers, magnets, door-hangers, stickers on trash bins, or other materials with pick-up days,

- websites, frequently-asked-questions, good-neighbor property maintenance tips and expectations, and important contact information.
- ii. Create and sell/give away bungee cord kits to help keep lids closed and prevent litter from trash cans being knocked over by wind, cars, or animals.
- B. Develop a comprehensive program that utilizes students and residents to help both clean up litter and educate.
 - i. Continue to coordinate with students who need volunteer hours.
 - ii. Design an ambassador program similar to Downtown Cincinnati Inc. to pick up litter, notify about illegal dumping or overflowing corner cans, and help educate both residents and visitors. Consider whether expanding existing student programs or creation of new program that includes non-students is most appropriate.
- C. Continue to refine efforts during the UC move-in/move-out time to ensure a seamless transition, resulting in cleaner streets, sidewalks, and yards, and less dumping.
 - Continue to analyze the length of the move-in/move-out period, communication with renters about services and expectations, and ensuring that Community Councils are engaged in and connected to this process.
 - ii. Consider working with Time Warner Cable or other utilities to help communicate to renters.
 - iii. Develop education or program to encourage renters to give away or sell unwanted items (to local charities or other people) instead of throwing away. Consider a "sustainability corral" and encourage a take-and-leave policy for a certain period of time and partner with a local charity to collect on a certain date.
 - iv. Schedule Department of Public Services' extra collection week to coincide with spring move-out.

Parties and Alcohol

[introductory paragraph.]

Our goal:

- 3. Mitigate negative effects of large or wild parties on the neighborhood.
 - A. Continue to develop a "Landlord Notification Policy" related to out of control and reoccurring parties that are disruptive to the neighbors.
 - i. Continue to track and progressively enforce problem parties that are large, wild, or reported by neighbors.
 - ii. Contact landlords/property managers/property owners after problem parties occur.
 - iii. Cite landlords/property managers/property owners if problems persist.
 - B. Continue to develop a "Student Party Amnesty Policy" to allow students to feel safe reporting their own party if it gets out of control.
 - i. Work to further develop the policy and better educate students to help understand that they can shut down their own party without penalty if it inadvertently gets out of control.

- C. Work together to proactively prevent and appropriately enforce problem parties, excessive use of alcohol, and use of alcohol by minors.
 - i. Work with UC Police, Cincinnati Police, and Citizens on Patrol to report parties and large roaming groups looking for parties in residential areas.
 - ii. Ensure that students are cited in most effective manner for problem parties, either by Cincinnati Police or UC Judicial Affairs.

Education and Accountability

[introductory paragraph.]

Our goal:

- 4. Help create a culture shift by developing new policies and education about expectations of residents and property owners in the City of Cincinnati.
 - A. Use a multi-pronged approach to working with University of Cincinnati students through policies and creative education.
 - Start by using "Welcome Week" for new students to begin to educate them about their role, whether they live on or off campus, as residents of Cincinnati.
 - ii. Use social media whenever possible to emphasize the information, including teaching them about the Live Safe App.
 - iii. Provide marketing materials such as magnets, pens, t-shirts, hats, koozies, etc. to help enforce the message.
 - iv. Require all freshmen to live on campus or with their parents.
 - v. Teach a "Living in the Neighborhood" class for credit, required for all students moving off campus, to teach life-skills, good-neighbor skills, and impress that they are residents of Cincinnati not just UC. Involve members of the community, city, police, as guest speakers.
 - v. Develop "Student Ambassadors" to form a Community Action Team to help educate and assist fellow students about their role and responsibilities as neighborhood residents. Consider whether expanding existing student programs or creation of new program is most appropriate.
 - B. Work together to better educate landlords about expectations of property owners in neighborhoods surrounding the University of Cincinnati.
 - i. Develop a Rental Registration program in the neighborhoods surrounding UC to keep track of all property owners renting their premises and ensure safe living conditions (this will be further developed in the Housing and Neighborhood Conditions chapter)
 - ii. Provide training to landlords/property owners/property managers about the unique nature of renting to students, including expectations regarding litter, trash, noise, public safety laws, and the student code of conduct.
 - iii. Send letters jointly-signed by the Community Councils and the University of Cincinnati to property owners/landlords/property managers of properties that are frequent violators of laws or policies.